

| Date | Average re | Average re | Average re | Average re | Uptime for | Downtime | Error resp | response ti |
|-------|------------|------------|------------|------------|------------|----------|------------|-------------|
| ##### | 0.19 | 0.12 | 0.6 | 0.12 | 99.79 | 0.21 | 0.21 | 0.08 |
| ##### | 0.21 | 0.14 | 0.64 | 0.21 | 99.88 | 0.12 | 0.12 | 0.18 |
| ##### | 0.2 | 0.14 | 0.62 | 0.2 | 99.8 | 0.2 | 0.2 | 0.18 |
| ##### | 0.21 | 0.15 | 0.7 | 0.21 | 99.64 | 0.36 | 0.36 | 0.17 |
| ##### | 0.19 | 0.14 | 0.59 | 0.86 | 99.94 | 0.06 | 0.06 | 0.38 |
| ##### | 0.2 | 0.14 | 0.59 | 0.2 | 99.56 | 0.44 | 0.44 | 0.15 |
| ##### | 0.19 | 0.14 | 0.58 | 0.19 | 99.7 | 0.3 | 0.3 | 0.15 |
| ##### | 0.22 | 0.67 | feb.39 | 01.sep | 99.75 | 0.25 | 0.25 | 0.4 |
| ##### | 0.2 | 0.15 | 0.6 | 0.2 | 99.78 | 0.22 | 0.22 | 0.17 |
| ##### | 0.21 | 0.15 | 0.69 | 0.15 | 99.87 | 0.13 | 0.13 | 0.09 |
| ##### | 0.21 | 0.15 | 0.68 | 0.21 | 99.8 | 0.2 | 0.2 | 0.18 |
| ##### | 0.53 | 0.23 | 0.84 | 0.53 | 98.11 | jan.89 | jan.89 | 0.22 |
| ##### | 0.19 | 0.13 | 0.51 | 0.6 | 99.75 | 0.25 | 0.25 | 0.34 |
| ##### | 0.19 | 0.13 | 0.59 | 0.19 | 99.84 | 0.16 | 0.16 | 0.14 |
| ##### | 0.25 | 0.15 | 0.69 | 0.25 | 99.8 | 0.2 | 0.2 | 0.18 |
| ##### | 0.21 | 0.14 | 0.59 | 0.21 | 99.7 | 0.3 | 0.3 | 0.17 |
| ##### | 0.2 | 0.14 | 0.62 | 0.2 | 93.65 | jun.35 | jun.35 | 0.17 |
| ##### | 0.2 | 0.14 | 0.58 | 0.2 | 99.71 | 0.29 | 0.29 | 0.18 |
| ##### | 0.31 | 0.18 | 0.62 | 0.31 | 99.58 | 0.42 | 0.42 | 0.19 |
| ##### | 0.19 | 0.14 | 0.58 | 0.19 | 99.75 | 0.25 | 0.25 | 0.15 |
| ##### | 0.2 | 0.13 | 0.42 | 0.2 | 99.72 | 0.28 | 0.28 | 0.15 |
| ##### | 0.19 | 0.15 | 0.56 | 0.19 | 99.66 | 0.34 | 0.34 | 0.18 |
| ##### | 0.2 | 0.14 | 0.6 | 0.14 | 99.8 | 0.2 | 0.2 | 0.08 |
| ##### | 0.2 | 0.14 | 0.59 | 0.2 | 99.69 | 0.31 | 0.31 | 0.17 |
| ##### | 0.2 | 0.14 | 0.61 | 0.14 | 99.78 | 0.22 | 0.22 | 0.08 |
| ##### | 0.2 | 0.14 | 0.62 | 0.14 | 99.68 | 0.32 | 0.32 | 0.08 |
| ##### | 0.19 | 0.13 | 0.48 | 0.19 | 99.73 | 0.27 | 0.27 | 0.15 |
| ##### | 0.18 | 0.13 | 0.44 | 0.18 | 99.11 | 0.89 | 0.89 | 0.15 |
| ##### | 0.18 | 0.14 | 0.63 | 0.63 | 99.84 | 0.16 | 0.16 | 0.51 |
| ##### | 0.18 | 0.14 | 0.66 | 0.14 | 99.88 | 0.12 | 0.12 | 0.08 |
| ##### | 0.2 | 0.14 | 0.68 | 0.14 | 99.75 | 0.25 | 0.25 | 0.08 |

Uptime Per Downtime Error respo Agreed SLA in Percentage

| | | | |
|-------|--------|--------|------|
| 99.99 | 0.01 | 0.01 | 99.5 |
| 99.98 | 0.02 | 0.02 | 99.5 |
| 99.96 | 0.04 | 0.04 | 99.5 |
| 99.97 | 0.03 | 0.03 | 99.5 |
| 99.98 | 0.02 | 0.02 | 99.5 |
| 99.99 | 0.01 | 0.01 | 99.5 |
| 99.81 | 0.19 | 0.19 | 99.5 |
| 99.98 | 0.02 | 0.02 | 99.5 |
| 99.98 | 0.02 | 0.02 | 99.5 |
| 99.96 | 0.04 | 0.04 | 99.5 |
| 99.95 | 0.05 | 0.05 | 99.5 |
| 98.79 | jan.21 | jan.21 | 99.5 |
| 99.99 | 0.01 | 0.01 | 99.5 |
| 99.99 | 0.01 | 0.01 | 99.5 |
| 99.92 | 0.08 | 0.08 | 99.5 |
| 99.97 | 0.03 | 0.03 | 99.5 |
| 99.98 | 0.02 | 0.02 | 99.5 |
| 99.96 | 0.04 | 0.04 | 99.5 |
| 99.93 | 0.07 | 0.07 | 99.5 |
| 99.98 | 0.02 | 0.02 | 99.5 |
| 99.88 | 0.12 | 0.12 | 99.5 |
| 99.98 | 0.02 | 0.02 | 99.5 |
| 99.96 | 0.04 | 0.04 | 99.5 |
| 99.95 | 0.05 | 0.05 | 99.5 |
| 99.94 | 0.06 | 0.06 | 99.5 |
| 99.94 | 0.06 | 0.06 | 99.5 |
| 99.95 | 0.05 | 0.05 | 99.5 |
| 97.33 | feb.67 | feb.67 | 99.5 |
| 99.96 | 0.04 | 0.04 | 99.5 |
| 99.94 | 0.06 | 0.06 | 99.5 |
| 99.94 | 0.06 | 0.06 | 99.5 |