

| Date       | Average respc | Average respc | Average respc | Average respc | Uptime for PS | Downtime for |
|------------|---------------|---------------|---------------|---------------|---------------|--------------|
| 01.09.2024 | 0.16          | 0.14          | 0.51          | 0.14          | 99.47         | 0.53         |
| 02.09.2024 | 0.18          | 0.15          | 0.53          | 0.15          | 99.69         | 0.31         |
| 03.09.2024 | 0.16          | 0.15          | 0.52          | 0.16          | 99.66         | 0.34         |
| 04.09.2024 | 0.18          | 0.15          | 0.53          | 0.18          | 99.43         | 0.57         |
| 05.09.2024 | 0.19          | 0.15          | 0.57          | 0.19          | 99.37         | 0.63         |
| 06.09.2024 | 0.18          | 0.15          | 0.53          | 0.18          | 99.6          | 0.4          |
| 07.09.2024 | 0.17          | 0.14          | 0.52          | 0.14          | 99.48         | 0.52         |
| 08.09.2024 | 0.15          | 0.14          | 0.52          | 0.15          | 99.48         | 0.52         |
| 09.09.2024 | 0.17          | 0.15          | 0.56          | 0.17          | 99.68         | 0.32         |
| 10.09.2024 | 0.16          | 0.15          | 0.55          | 0.55          | 99.7          | 0.3          |
| 11.09.2024 | 0.17          | 0.15          | 0.57          | 0.17          | 99.67         | 0.33         |
| 12.09.2024 | 0.27          | 0.17          | 0.62          | 0.17          | 98.5          | 01.mai       |
| 13.09.2024 | 0.18          | 0.17          | 0.59          | 0.17          | 99.79         | 0.21         |
| 14.09.2024 | 0.17          | 0.16          | 0.56          | 0.16          | 99.66         | 0.34         |
| 15.09.2024 | 0.17          | 0.16          | 0.55          | 0.17          | 99.63         | 0.37         |
| 16.09.2024 | 0.22          | 0.18          | 0.61          | 0.18          | 99.8          | 0.2          |
| 17.09.2024 | 0.16          | 0.17          | 0.6           | 0.16          | 99.68         | 0.32         |
| 18.09.2024 | 0.21          | 0.26          | 0.6           | 0.21          | 98.73         | jan.27       |
| 19.09.2024 | 0.17          | 0.19          | 0.62          | 0.17          | 99.69         | 0.31         |
| 20.09.2024 | 0.19          | 0.17          | 0.55          | 0.65          | 99.3          | 0.7          |
| 21.09.2024 | 0.18          | 0.15          | 0.58          | 0.15          | 99.17         | 0.83         |
| 22.09.2024 | 0.2           | 0.15          | 0.57          | 0.2           | 98.52         | jan.48       |
| 23.09.2024 | 0.18          | 0.16          | 0.6           | 0.16          | 99.33         | 0.67         |
| 24.09.2024 | 0.16          | 0.16          | 0.59          | 0.16          | 99.61         | 0.39         |
| 25.09.2024 | 0.19          | 0.16          | 0.64          | 0.19          | 99.62         | 0.38         |
| 26.09.2024 | 0.18          | 0.15          | 0.6           | 0.18          | 99.67         | 0.33         |
| 27.09.2024 | 0.17          | 0.14          | 0.6           | 0.17          | 99.07         | 0.93         |
| 28.09.2024 | 0.18          | 0.14          | 0.59          | 0.59          | 99.27         | 0.73         |
| 29.09.2024 | 0.18          | 0.14          | 0.59          | 0.18          | 99.25         | 0.75         |
| 30.09.2024 | 0.19          | 0.16          | 0.7           | 0.16          | 99.68         | 0.32         |

Error response time Uptime Personal Internet Bank

| Error response time | Uptime | Personal Internet Bank |
|---------------------|--------|------------------------|
| 0.53                | 100    | 0                      |
| 0.31                | 99.89  | 0.11                   |
| 0.34                | 99.88  | 0.12                   |
| 0.57                | 99.95  | 0.05                   |
| 0.63                | 99.97  | 0.03                   |
| 0.4                 | 99.97  | 0.03                   |
| 0.52                | 99.98  | 0.02                   |
| 0.52                | 99.97  | 0.03                   |
| 0.32                | 99.95  | 0.05                   |
| 0.3                 | 99.96  | 0.04                   |
| 0.33                | 99.94  | 0.06                   |
| 01.mai 0.14         | 98.57  | jan.43                 |
| 0.21                | 99.97  | 0.03                   |
| 0.34                | 99.98  | 0.02                   |
| 0.37                | 99.98  | 0.02                   |
| 0.2                 | 99.87  | 0.13                   |
| 0.32                | 99.97  | 0.03                   |
| jan.27 01.mar 0.2   | 99.28  | 0.72                   |
| 0.31                | 99.7   | 0.3                    |
| 0.7                 | 99.99  | 0.01                   |
| 0.83                | 99.99  | 0.01                   |
| jan.48 0.17         | 98.5   | 01.mai                 |
| 0.67                | 99.99  | 0.01                   |
| 0.39                | 99.96  | 0.04                   |
| 0.38                | 99.96  | 0.04                   |
| 0.33                | 99.9   | 0.1                    |
| 0.93                | 99.82  | 0.18                   |
| 0.73                | 99.98  | 0.02                   |
| 0.75                | 99.99  | 0.01                   |
| 0.32                | 99.99  | 0.01                   |

: in percentage